



EVV Provider Forum

September 28, 2022

Delaware Division of Medicaid and Medical Services

Agenda

Welcome and Introductions

Provider Reminders

Timeline

Project Updates

Training

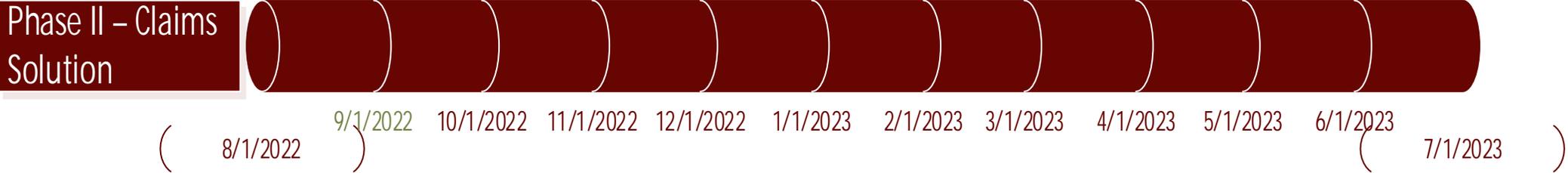
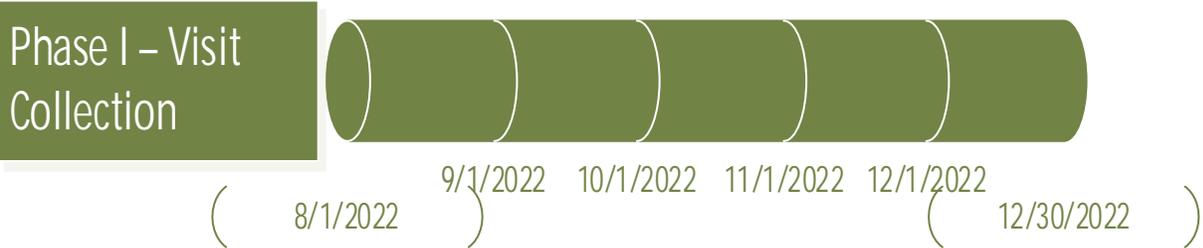
Town Halls

Q & A

Provider Reminders

- Please complete your survey ASAP if you have not done so already.
- All providers who provide services subject to EVV must respond.
- Only 1 response per agency please, unless you have more than 1 EVV vendor in which case please complete a survey for each vendor.
- Survey can be found @ [DE DHSS Provider Electronic Visit Verification \(EVV\) Survey](#)
- Link emailed to the EVV list serve and is also on DMMA EVV web page

Delaware EVV Phased Implementation



Project Updates

- We are currently completing SIT
- UAT scheduled to begin this week
 - 4 providers are helping to test the system
 - Providers selected based on their use of the Sandata system for visit collection
- Pilot to begin November 16, 2022
 - A total of 7 providers/alt EVV providers will participate in the pilot
- Go Live 12/30/2022

Training

- 10/24: LMS Open/Training Registration Letter sent out for Pilot Providers
- 11/4 & 11/7: Pilot Provider Training
- 11/8: Training Registration Letter sent to non-pilot Providers
- 11/28 – 12/02: Training Conducted for non-pilot providers

Training

- Training will be provided via a variety of modalities:
 - Instructor-Led Live Webinars
 - Sandata On-Demand Recorded Webinars
 - Sandata Learning Management System
 - Town Halls

Training

- Training topics include:
 - Sandata EVV
 - Creating visits using the mobile application
 - Creating visits using the IVR
 - Sandata EVV Agency Portal
 - Visit Capture
 - Visit Maintenance
 - Scheduling
 - Group Visits
 - Sandata Aggregator Portal for Alternate EVV Users
 - Visit Search
 - Reports
 - Sandata EVV Jurisdictional Web Portal
 - Sandata Business Intelligence

Town Halls

- EVV Town Halls

- As we move closer to implementation a series of Town Halls have been scheduled.
- Sandata sent information to point of contacts identified in the Provider EVV Survey
- Providers are welcome to send invite to their alternate EVV vendors
- Town Halls will focus on:
 - Provider Self-Registration Portal
 - Alternate Vendor Specifications
 - Alternate Vendor Testing
- Scheduled for:
 - 10/4 12:00-1:30
 - 11/16 12:00-1:30
 - 12/30 12:00-1:30

Alt EVV Vendor Registration

- Providers/Alt EVV Vendors participating in Pilot
 - Providers may register their vendors beginning 10/04
 - Testing will be open from 10/4 through 11/16
 - Once vendors have completed testing successfully, Production credentials will be issued
- Providers/Alt EVV Vendors not participating in the Pilot
 - Providers may register their vendors beginning 11/16
 - Testing will be open from 11/16 and will be on going
 - Once vendors have completed testing successfully, Production credentials will be issued

Q&A/Wrap Up



Additional Questions and Information

- Additional questions may be emailed to:
DHSS_DMMA_EVV@delaware.gov
- DMMA will periodically post new information on our EVV webpage:
https://dhss.delaware.gov/dmma/info_stats.html